



Australian  
National  
University

# Bruce Hall Room Guide

Residential Experience  
Division

TEQSA Provider ID: PRV12002 (Australian University)  
CRICOS Provider: #00120C

# Contents

|  |   |
|--|---|
| 1. Rooms   | 2 |
| 2. Student community spaces                              | 3 |
| 3. How to access your room                               | 6 |
| 4. Room Wi-Fi  | 7 |
| 5. Wall fan  | 7 |
| 6. Heater  | 8 |
| 7. Rolling blinds  | 8 |
| 8. Sink with tap   | 8 |
| Still experiencing problems after consulting this guide? | 9 |
| Contact us   | 9 |

# 1. Rooms

Bruce Hall Mainwing, also nicknamed East, West, and Middlewing due to their geographical locations, consists of 372 individual student rooms.

## Standard rooms

There are 350 standard rooms, each sized at 13m<sup>2</sup>, which include a king single bed with a mattress, a desk, an office chair, a sink, cabinets for clothes, a mirror, and a lockable balcony. There is also space to bring a mini fridge sized 45cm (D) x 50cm (W) x 65cm (H). Please note that all electrical equipment must be tested and tagged.



## Accessible rooms

There are 20 accessible rooms located throughout Mainwing. These rooms have the same layout and equipment as standard rooms but are larger in size (19m<sup>2</sup>). Cabinets, doorways, and desks are set at accessible heights.

All rooms can be accessed via the lift from the lobby, and individual reasonable adjustments can be made as requested. Please contact the Head of Residence via [email](#) to discuss accessibility at Bruce Hall and ANU.



## 2. Student community spaces

\*All community spaces close at 10.00pm, which is when overarching noise restrictions begin daily. Please note that this also includes loud noise from individual bedrooms.

### Dining room

Bruce Hall is a fully catered residence offering 21 meals per week. Meals are provided at the set mealtimes noted below, however late meals can be requested for dinner with a late pickup time organised with [Bruce Hall reception](#). Dietaries can be catered for.

The dining hall is also the location for many of our formal dinners and events (Commencement, Academic Dinner and Valente).

- Breakfast: 7-9.30am
- Lunch: 11.45am-1.45pm
- Dinner: 5.30-8pm





## 2. Student community spaces

### The Buttery and Junior Common Rooms

The Buttery is located on level 1 of Mainwing. This is the social hangout space, open from 8:00pm to 10:00pm every night (7 days a week, unless during exams and holiday times). The Buttery caters for everyone, offering a mix of alcoholic and non-alcoholic drinks, ice creams, lollies, chips, noodles, and chocolates. Prices passed onto students are at cost price only. The Buttery does not make a profit on sales to keep things cheap for the Bruce Hall community! The Buttery is a fully licenced bar and is run by 3 canteen staff and 1 Buttery Coordinator.

The Buttery adjoins the Junior Common Room (JCR) which is also home to our highly used pool/snooker table and ping pong table.

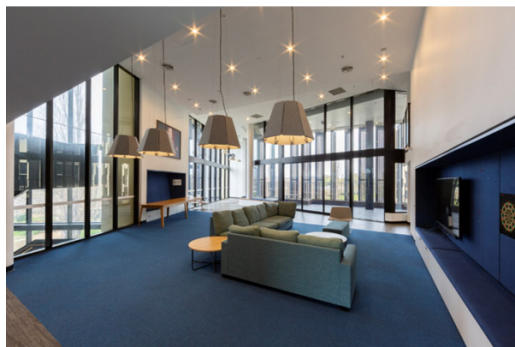


### Student community rooms

Student community rooms are located on level 1, 2, 4 and 6. Level 1 is the JCR with the Buttery. All other levels include a large screen television, comfortable couches and chairs, study tables and outdoor balconies. These common rooms are often used for student pod meetings, movie and games nights.

Adjacent to common rooms, simple design kitchens are located to allow students to use a microwave, store an item in the fridge and wash dishes if needed. As these are communal spaces, we expect students to tidy after themselves.

Bruce Hall also boasts a beautiful rooftop garden which can be accessed by students as a common space all year round and boasts a range of herbs, citrus and deciduous trees.



## 2. Student community spaces

### Student study room

Student study rooms are located on all levels of Mainwing. These can be used by students whenever they choose, prior to 10pm. Bruce Hall also has a Computer Lab which is fully equipped with computers (PC/MAC) and printing facilities, and located on the ground floor away from noisy walkways or venues.

These venues are no noise/quiet spaces. No food is permitted.



### Art and music rooms

Student art and music rooms (4) are located on level 1. Students may use these rooms whenever they choose, prior to 10pm daily. As these are communal spaces, we expect students to tidy after themselves.

\*Please note the image of the art room is not a direct representation of the level of cleanliness....it is after all an art room!



## 2. Student community spaces

### Bathroom, toilets and laundry

The communal bathrooms (showers/vanity) and toilets are available on all levels of Mainwing, this includes accessible toilets and showers. Please note that all bathrooms and toilets are unisex. There is no gender segregation at Bruce Hall.

The laundry is on level 1, with 10 washing machines and 10 dryers. Payment for each cost \$3.00 and can be paid for by tapping your Visa/Mastercard prior to use. Each wash/dry takes roughly 20 minutes, and we expect students stay and monitor their washing. A lost property basket is in the laundry room.



## 3. How to access your room

The rooms at Bruce Hall operate using Onity key cards and card readers. You will need your key card to gain access to the building, to enter the lift foyer, common spaces, and your own room. To access, simply tap your card on the provided card reader. A green light will flash, indicating access has now been granted.

As a student, you are given 3 free 'lockouts' where ANU staff provide you with after-hours access to the building and your room if you have forgotten your access card. A direct charge to your accommodation account of \$25.00 is applied every time after the initial 3 lockouts.

### Troubleshooting:

- 1. Red light is present after tapping your key card:** A solid red light tapping represents that your key card has been declined access to this door. Typically, this is the result of a wrong key card being used or that your key has expired. In these instances, please come and see the friendly team at reception who can check your key and update/provide a replacement key if necessary.
- 2. Red/green light is flashing after tapping your key card:** A red/green flashing light occurs when your door lock is running low on batteries. You will still be able to access your room. Please come and notify reception of this at your earliest convenience so the batteries can be replaced.

## 4. Room Wi-Fi

Select ANU-Secure or ANU-Secure2 in your suggested Wi-Fi options. To log-in, you will need to use the same log-in details as your Wattle/ISIS page.

### Troubleshooting:

1. **Connected to ANU-Secure or ANU-Secure2 but pages not loading:** Try forgetting the network then reconnecting. If the problem persists, please contact [ANU IT](#).
2. **Can't connect a gaming console to Wi-Fi:** Unfortunately, gaming consoles such as PlayStation and Xbox aren't able to connect to ANU-Secure or ANU-Secure2 using Wi-Fi as they are not programmed to be able to connect to Enterprise Wi-Fi which is what ANU-Secure and ANU Secure2 is considered as. The alternative to getting gaming consoles onto the network is by plugging in an Ethernet cable into them.

## 5. Wall fan

### How to use:

You can control your wall fan with pull cords.

1. Pull the right cord to switch the fan 'ON'. At first start-up, the fan will operate at low speed.
2. Pull on the same right cord a couple of times to reach desired fan speed. Choose between low (1), medium (2), and high (3) fan speed.
3. Pull on the left cord to switch on the oscillation mode. The fan oscillates from left to right.

For remote control:

4. **SPEED/ON** Press the "SPEED/ON" button. At first start-up the fan will operate at low speed. Press the same button to choose between low, medium, and high speed.
5. **SWING** Press "SWING" button to switch on the oscillation mode. The fan oscillates from left to right, to stop pressing the button again. **MODE** There are 3 mode functions; normal, natural, and sleep.
6. **TIMER** Press this button repeatedly to change the timer setting. When you press the TIMER button the function is activated. You can set the timer from 0.5 – 7.5 hours, each time you press this button it will increase by 0.5 hours. No obstacles should stand between the remote control and fan otherwise it will not function.
7. **REMOTE CONTROL** The sensor of the remote control must be pointed at the fan receiver to operate properly. The distance between the remote and receiver should be no more than 6 metres and 30 degrees radius, left to right of the fan.

### Troubleshooting:

**The fan is making a noise/wobbling:** This will commonly occur when the fan is not spinning along its correct turn path. At a minor severity, screws will need to be tightened. At a higher severity, your fan may need to be re-installed/replaced. Please submit a maintenance report.



## 6. Heater

Turn the dial located on the side of the heater to the desired setting. Settings range from a snowflake (indicates 1) to 5, with 5 being the maximum heat. Please note that during winter the heating only turns on if the temperature is under 18 degrees celsius.

### Troubleshooting:

1. **Heater not providing heat:** Please note that heaters will not function campus wide during summer and early autumn (turned on typically around Anzac Day). If the desired heat is not being emitted, please check to ensure that a low setting has not been selected on the dial and adjust accordingly. If problems still persist, log a maintenance job.
2. **Heater omitting a rattling or suction noise:** This will typically occur when there is a build-up of air in the system or there are problems present with pressure. Please log a maintenance job to have this fixed.

## 7. Rolling blinds

### How to use:

Pull the front string down to lower the blind, pull the back string up to raise the blind.

### Troubleshooting:

**Blinds unable to be opened/closed:** To fix, ensure that all strings have been untangled all the way from the base to the top. Once complete, each pair of strings should now be easily distinguishable and you will be able to follow the steps as outlined above. If you are still experiencing troubles, please submit a maintenance request.

## 8. Sink with tap

### How to use:

To activate, turn the handle to the left then lift up the handle to dispel hot water. Turn the handle to the right then lift up the handle to dispense cold water.

### Troubleshooting:

**A bad smell:** When a sink has not been used for a period of time, the seal (created by water) in the plumbing begins to diminish, allowing odours to come up through the system. To fix it, simply turn on your tap for a small period of time. This will reset the seal.

## Still experiencing problems after consulting this guide?

Click [this link](#) or scan the QR code to submit a maintenance request or contact reception at 6125 6444.



## Contact us

### **Bruce Hall**

40A Daley Rd, Acton ACT 2601

T (02) 6125 6444

E [reception.brucehall@anu.edu.au](mailto:reception.brucehall@anu.edu.au)



[instagram.com/brucehall/](https://www.instagram.com/brucehall/)